

<b>Report To:</b>	<b>OVERVIEW PANEL</b>
<b>Date:</b>	25 July 2022
<b>Reporting Officer:</b>	Sarah Threlfall - Director of Transformation
<b>Subject:</b>	<b>CORPORATE PLAN OUTCOMES SCORECARD</b>
<b>Report Summary:</b>	<p>The corporate plan outcomes scorecard provides evidence to demonstrate progress towards achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality.</p> <p>The outcomes scorecard, which contains long-term outcome measures that track progress to improve the quality of life for local residents, is attached at <b>Appendix 1</b>.</p> <p>Attached at <b>Appendix 2</b> is the Tameside Policy &amp; Performance Framework for the organisation, under which the scorecards operate. The framework clearly sets out the different elements that contribute towards the achievement of the Corporate Plan priorities.</p>
<b>Recommendations:</b>	That Overview Panel is asked to note the content of the report and appendices.
<b>Links to Corporate Plan:</b>	The report is relevant to all elements of the Corporate Plan as the scorecards provide data to help track progress towards achieving its aims and objectives.
<b>Policy Implications:</b>	The corporate scorecards provide the evidence for demonstrating the progress being made towards achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality. The thematic scorecards – which support the corporate scorecards - will enable services to monitor their own performance and their contribution to delivery of the Corporate Plan.
<b>Financial Implications: (Authorised by the Section 151 Officer)</b>	<p>Whilst there are no direct financial implications arising from the recommendations in this report, the scorecard should assist Members in making decisions regarding the prioritisation of the Council's limited resources.</p> <p>The CIPFA Financial Management Code sets an expectation that to remain financially sustainable an authority must have timely information on both its financial and operational performance. Performance information should aid Members understanding as to whether spending decisions are achieving objectives, and enable informed decisions regarding the prioritisation of scarce resources in the face of significant financial challenges.</p>
<b>Legal Implications: (Authorised by the Borough Solicitor)</b>	<p>The purpose of the scorecards is to provide Members with data on which to measure the Council's performance against the corporate plan and ultimately for the residents of Tameside.</p> <p>The scorecards are a valuable gauge to assist Members when measuring the Council's delivery even more so in light of the</p>

current challenges and budgetary pressures.

This current data should help Members in their considerations on how to meet these challenges and how to address any issues arising in relation to the effectiveness of the council in undertaking the delivery of services.

**Risk Management:**

Effective use of data, including performance management through scorecards, helps to identify areas where improvement activity is required thus avoiding the risk of service failure. Alongside this services have management information that is used to assess risk and drive improvement.

**Access to Information:**

The background papers relating to this report can be inspected by contacting Paul Radcliffe, Policy and Strategy Lead by:



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## 1. CORPORATE OUTCOMES SCORECARD

- 1.1 The Corporate Plan outcomes scorecard in **APPENDIX 1**, follows the structure of the Corporate Plan, and contains indicators focused on long-term outcomes across the plan's priorities. There are a number of proxy indicators for issues related to the pandemic which will take significantly longer to be reflected in the regular long-term measures.
- 1.2 In this update, a number of existing indicators have transitioned from external publications to sourcing internal data directly from services, for example the number of first time entrants into the youth justice system, residents placed in residential or nursing care, and households owed a prevention or relief duty due to homelessness or risk of homelessness. The switch to internal data allows for a more bespoke range of measures; internal data can also be updated more frequently than annual Government publications, for example indicator V5, which tracks the take-up of early education places, can be internally sourced on a termly basis as a proportion of the Authority's Department for Education-set targets.
- 1.3 Take-up of funded early education places increased in the spring term over the same period the year prior, with uptake reaching 82% of the borough's Department for Education target of 1168 places filled. The number of primary schools in the borough rated Good or Outstanding by Ofsted has increased slightly since the last update, now sitting at 89.5% of schools, above the national average of 88.7%. The rate of fixed term exclusions from secondary schools was 10.11% in the Autumn term of 2021/22, up three and a half percentage points from the same period last year.
- 1.4 The number of assessments carried out by children's services was greater in the last quarter than the previous, with 973 conducted in Q3 21/22 and 1,214 in Q4. The percentage of children looked after by the Council being adopted over the quarter also jumped from 0.44% in Q3 to 2.84% in Q4. In the same period, however, the percentage of children's services audits rated Good or Outstanding dipped slightly from 35% to 34%.
- 1.5 The percentage of residents in employment in 2021 was 74.6%, up on the previous year by 1.3 percentage points but below the national average of 75.1%. For Tameside residents in employment the median annual net income in 2021 was £27,706, almost £4,000 lower than the England average of £31,490. While the number of Tameside residents receiving Universal Credit is decreasing (25,341 in March 2022 compared to 26,849 in March of 2021), the percentage of UC recipients who were receiving this support while in employment has increased; in February 2022, 40.4% of Tameside's UC recipients were in employment, up four percentage points from the same month last year. In addition, the number of households receiving help with their council tax has increased, with 19,019 households receiving council tax support in April 2022, up from 18,204 in April 2021.
- 1.6 The percentage of Tameside residents with skills at NVQ level 3 (A-level or equivalent) or higher was higher in 2021 than the previous year (49%, up from 48.6%), but the skill level of jobs held by Tameside residents hasn't followed; in 2019/20, 48.9% of employed Tameside residents worked in skilled employment (SOC 1-3, 5), but this fell in 2020/21 to 47%.
- 1.7 The rate of first time entrants into the youth justice system has fallen from Quarter 3 to Quarter 4, now sitting at 22.96 per 100,000. The monthly rate of crimes committed in Tameside was 9.3 per 1,000 residents in March 2022, down slightly from 9.5 per 1,000 residents in March of 2021.
- 1.8 The percentage of Tameside residents aged 18+ who have received at least one dose of a Covid-19 vaccine continues to climb gradually, reaching 92.8% in early May 2022, although Tameside has now fallen slightly behind the national average of 93.2% of adults aged 18+. The impact of Covid-19 on the ICFT also continued to fall, with only 8% of hospital beds occupied by confirmed or suspected Covid-19 cases on 25<sup>th</sup> April when this situation reporting was suspended. The deadline for applications for a Covid-19 self-isolation support payment

was 6<sup>th</sup> April, and all applications received have now been actioned; over the length of the scheme 3,233 payments were made to Tameside residents requiring support while in self-isolation due to the pandemic.

## **2. GREATER MANCHESTER FLOOR TARGETS**

- 2.1 The Greater Manchester Combined Authority, as part of its own outcomes monitoring work, is working to define a set of “floor targets” for three key indicators: take-up of funded early education spaces, the percentage of properties with superfast internet, and life satisfaction for young people. Each of these indicators is represented, either directly or via the most appropriate internal data source, in the Corporate Plan Outcomes Scorecard, and they can be identified by the addition of ‘(GMFT)’ to their indicator reference numbers.

## **3. TAMESIDE POLICY & PERFORMANCE FRAMEWORK**

- 3.1 The purpose of the Tameside Policy & Performance Framework is to clearly set out how different elements of the organisation’s work contributes to the achievement of the Corporate Plan priorities. These include strategic plans, operational policies, business intelligence, thematic scorecards and the Corporate Plan scorecards. The framework is attached at **APPENDIX 2**.

## **4. RECOMMENDATIONS**

- 4.1 As set out at the front of the report.